

# **AYM (SERVICES) LIMITED - QUALITY & ENVIRONMENTAL POLICY**

The objectives and desires of AYM Services Limited is to operate to recognised Codes of Practices and where applicable any other relevant British Standards including the international standards ISO 9001:2015 (Quality Management System) and ISO 14001:2015 (Environmental Management System).

AYM Services shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve and maintain customer satisfaction levels. AYM Services is also committed to the continuous improvement of the effectiveness of the Quality and Environmental Management System.

To ensure the business continues to be successful, AYM Services shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

The performance of the QMS and EMS and our objectives will be reviewed to ensure their effectiveness and continued suitability at the annual management review meetings. It is our policy to improve the performance of the QMS and EMS.

The contents of this policy shall be communicated to all personnel during induction training and its understanding verified during internal audits of the quality management system. AYM Services' HSEQ Manager shall carry out spot checks both internally and externally to verify compliance to the standard is being maintained.

AYM Services is committed to the adoption of environmentally responsible policies and practices, together with the reviews of both its performance and areas for further improvements in reducing detrimental impact we have on the environment including amounts of released pollution.

AYM Services aims, through continuous employee awareness is to create and maintain a high level of environmental responsibility. We are committed to reducing the significant effects that we have on the environment.

AYM Services maintains a fundamental belief in the importance of protecting the environment, and will take all necessary steps within its power to eliminate or control environmental hazards.

Our aim is to use the most environmentally friendly, supplies, energy, renewable or recycled materials wherever possible.

We shall minimise waste produced that in all parts of our business, including recycling materials, pollution and the methods for environmentally acceptable disposal of materials as necessary. We shall consistently comply with applicable environmental legislation and/or regulations.

We encourage employee and workers involvement in positive environmental action; regularly assessing the environmental impact of all its operations.

All AYM Services staff, employees and subcontractors have a responsibility towards the environment in which they live and work.

A responsible attitude and commitment to AYM Services objectives is expected from all personnel.

This policy shall be communicated to the public upon request.

For and on behalf of AYM Services Ltd